

BICESTER U3A
PRIVACY POLICY

1. INTRODUCTION

- 1.1. Bicester U3A treats your privacy rights seriously. This Privacy Policy sets out the basis on which Bicester U3A collect and use personal data about you.
- 1.2. In this Privacy Policy, where we use the words **personal data** Bicester U3A uses these words to describe information that is about you and which identifies you.
- 1.3. In this Privacy Policy,
- 1.3.1. Bicester U3A is a charity in its own right (charity number 1094759)
 - 1.3.2. the word **Trust** means The Third Age Trust (charity number 288007)
 - 1.3.3. the word **TATTL** means Third Age Trust Trading Limited (company number 11899419)
 - 1.3.4. the **Beacon System** means the membership data system operated by TATTL
 - 1.3.5. the words we, our, us refer to Bicester U3A
 - 1.3.6. the words you and your refer to individual members of Bicester U3A reading this document.
- 1.4. This Privacy Policy describes:
- 1.4.1. who is responsible for the personal data that we collect about you
 - 1.4.2. the personal data we collect about you
 - 1.4.3. how we will use it
 - 1.4.4. who we may disclose it to, and,
 - 1.4.5. your rights and choices in relation to your personal data.

This is to make sure you have a full picture of how we collect and use your personal data.

2. CONTROL OF YOUR DATA

- 2.1. We are the data controller for the purposes of data protection law, in respect of your personal data collected and used by us.

3. WHAT PERSONAL DATA DO WE COLLECT?

- 3.1. We collect and use personal data about you for the purpose of communicating with you. The personal data we hold includes:

Type of Personal Data	Examples
General	
Contact information	When you express an interest in becoming a member of Bicester U3A you will be asked to provide certain information. This includes: <ul style="list-style-type: none">• your name• home address• email address• telephone number• emergency contact details.
Marketing	
Subscription preferences	Details of any marketing preferences that you express including any opt outs you provide.

All the information collected is obtained directly from you. This is usually at the point of your initial registration. The information will be collected via membership forms or online contact forms. The lawful basis for collecting and storing your information is due to the contractual relationship that you, as a member, have with Bicester U3A.

4. INFORMATION ABOUT THIRD PARTIES

- 4.1. We may ask you to provide us with personal data relating to third parties.
- 4.2. We will use this personal data in accordance with this Privacy Policy. If you are providing personal data to us relating to a third party, you confirm that you have the consent of the third party to share such personal data with us and that you have made the information in this Privacy Policy available to the third party.

5. HOW DO WE USE THE PERSONAL DATA WE COLLECT ABOUT YOU?

- 5.1. We use your personal data for a variety of different purposes to provide services to you. The purposes for which we use your personal data are set out below. Under data protection law, we can only use your personal data if we have a legal basis to do so. Examples of where we have a legal basis to process your personal data:

- 5.1.1. when we have your **consent**
 - 5.1.2. when it is necessary to enter into, or perform, a **contract** we have with you (or to take steps at your request prior to entering into that contract)
 - 5.1.3. when it is necessary to comply with a **legal obligation**, or
 - 5.1.4. when it is in our **legitimate interests** to process your personal data.
- 5.2. We have set out our reasons for using your personal data in the table below under the heading **Legal Basis**.

Purpose	Legal Basis
To set up and manage your membership	Contract Legitimate interests
To manage membership information on the Beacon system	Contract Legitimate interests
To share with the Trust and TATTL to manage, develop and make improvements to the Beacon system	Legitimate interests
To administer, plan and manage our U3A	Legitimate interests
To monitor, develop and improve the provision of our U3A activity	Legitimate interests
To communicate with you about our U3A products, services, activities, and events	Contract Legitimate interests
To communicate with you about Trust products, services, activities, and events	Contract Legitimate interests
To deliver Trust publications including Third Age Matters	Contract Legitimate interests
To comply with any legal or regulatory obligations (including in connection with a court order)	Legal obligation
To enforce or apply the agreements concerning you (including agreements between you and us).	Contract Legitimate interests

Purpose	Legal Basis
To manage any issues, complaints, feedback, and enquiries.	Consent Contract Legitimate interests

5.3.

5.3.

6. AUTOMATED PROCESSING

6.1. We do not use your personal data to make any automated decisions that might affect you.

7. WHO MAY WE DISCLOSE YOUR PERSONAL DATA TO?

7.1. We may disclose information about you, including your personal information

7.1.1. Internally - to committee members and group conveners – as required to facilitate your participation in our U3A activities.

7.1.2. Externally – for products or services such as direct mailing for the Trust magazine – Third Age Matters. The magazine is distributed by a third-party processor and, if you have elected to receive the magazine, your information is shared with an address sorting company via a secure online portal who provide correct address labelling to the printer and onward distributor.

7.1.3. Externally with our Service Providers and Business Partners including the Trust and TATTL (see Schedules 1 and 2).

7.1.4. Where applicable with accounts examiners or auditors.

7.1.5. If we have a statutory duty to disclose it for legal and/or regulatory reasons. In this instance we will seek to obtain your consent. Information would be shared without consent where there were serious safety concerns and it was felt to be in your or the U3As best interests to disclose information.

7.1.6. We may share your personal data with other third parties who process data on our behalf. (See Schedules 1 and 2.)

8. HOW DO WE STORE YOUR PERSONAL INFORMATION?

8.1. We have in place a range of security safeguards to protect your personal data against loss or theft, as well as unauthorised access, disclosure, copying, use or modification. Security measures include use of cloud storage, firewalls, use of a management database system. Your membership information is held securely and accessed by persons authorised by the executive committee of Bicester U3A – as appropriate.

9. TRANSFER OF PERSONAL DATA?

9.1. Should the need arise to transfer your personal data outside the UK or the European Economic Area (EEA), we will implement appropriate and suitable safeguards to ensure that such personal data will be protected as required by applicable data protection law. Subject to members' consent of course.

10. HOW LONG WILL WE KEEP YOUR PERSONAL DATA?

- 10.1.** We need to keep your information so that we can provide our services to you. We will keep your personal data for different periods depending on the nature of the information, the purpose for which it was collected, any legal obligation and/or business reason to retain.
- 10.2.** In most instances information about your membership will not be stored for longer than 12 months. There may be financial, legal or insurance circumstances that require information to be held for longer whilst the issues are investigated or resolved. Where this is the case member/s will be informed as to how long the information will be held for and when it is deleted.

11. YOUR RIGHTS

- 11.1.** You have certain rights with respect to your personal data. The rights will only apply in certain circumstances and are subject to certain exemptions. Please see the table below for a summary of your rights. Details of who to contact to exercise these rights can be found in paragraph 14.

	Summary of your rights
Right of access to your personal data	You have the right to receive a copy of the personal data that we hold about you and information about how we use it, subject to certain exemptions.
Right to rectify your personal data	<p>You have the right to ask us to correct your personal data that we hold where it is incorrect or incomplete.</p> <p>To ensure the information we hold is accurate and up to date, members need to inform the U3A as to any changes to their personal information. You can do this by contacting the membership secretary.</p> <p>On an annual basis you will have the opportunity to update your information, as required, via the membership renewal process. Should you wish to view the information that the U3A holds on you, you can make this request by contacting the membership secretary. There may be certain circumstances where we are not able to comply with this request. This would include where the information may contain references to other individuals or for legal, investigative or security reasons. Otherwise we will usually respond within one month of the request being made.</p>
Right to erasure of your personal data	<p>You have the right to ask that your personal data be deleted in certain circumstances. For example:</p> <ul style="list-style-type: none"> • where your personal data is no longer necessary in relation to the purposes for which it was collected or otherwise used • if you withdraw your consent and there is no other legal ground for the continued use of your personal data • if you object to the use of your personal data • if we have used your personal data unlawfully, or • if your personal data needs to be erased to comply with a legal obligation.
Right to restrict the use of your personal data	<p>You have the right to suspend our use of your personal data in certain circumstances. For example:</p> <ul style="list-style-type: none"> • where you think your personal data is inaccurate but only for so long as is required for us to verify the accuracy of your personal data • the use of your personal data is unlawful, and you oppose the erasure of your personal data and request that it is suspended instead • we no longer need your personal data, but your personal data is required by you for the establishment, exercise, or defence of legal claims, or • you have objected to our use of your personal data and we are verifying whether our grounds for the use of your personal data override your objection.

	Summary of your rights
Right to data portability	<p>You have the right to obtain your personal data in a structured, commonly used, and machine-readable format and for it to be transferred to another organisation, where it is technically feasible.</p> <p>The right only applies:</p> <ul style="list-style-type: none"> • to personal data you provided to us • where we rely on the following legal bases <ul style="list-style-type: none"> • consent, or • for the performance of a contract; and • when the use of your personal data is carried out by automated (i.e. electronic) means.
Right to object to the use of your personal data	<p>You have the right to object to the use of your personal data in certain circumstances and subject to certain exemptions. For example:</p> <ul style="list-style-type: none"> • where you have grounds relating to your particular situation, and we use your personal data for our legitimate interests (or those of a third party) • if you object to the use of your personal data for direct marketing purposes, and • where we use your personal data to take a decision which is based solely on automated processing where that decision produces a legal effect or otherwise significantly affects you.
Right to withdraw consent	<p>You have the right to withdraw your consent at any time.</p>
Right to complain to the relevant data protection authority	<p>You have the right to complain to the Information Commissioner's Office (ICO), where you think we have not used your personal data in accordance with data protection law.</p> <p>Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF</p>

12. THIRD PARTY LINKS

- 12.1.** Our Website may include links to third-party websites, plug-ins, and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for how they handle your personal data. When you leave our Website, we encourage you to read the privacy notice of every website you visit.

12.2. COOKIES

The Website may use cookies to distinguish you from other users of the Website. This helps us to provide you with a good experience when you browse the Website and also allows us to improve the Website. Our Cookie Policy is as follows: When you use our website to view the information we make available, a small number of cookies are used by us and by third parties to allow the website to function, to collect useful information about visitors and to help to make your user experience better. Some of the cookies we use are strictly necessary for our website to function. For example, when you log in to the advice area, we will place a cookie on your computer to keep you logged in. As well as the cookies we use, various third parties also place them on your computer. For example, we monitor user behaviour using Google Analytics in order to improve the site. We do not place third party advertising cookies. If you do not wish to receive cookies, please disable them in your browser. However, this will lead to reduced site functionality.

13. CHANGES TO OUR PRIVACY POLICY

- 13.1.** This Privacy Policy is available on our web site and can also be seen on the Notice Board at monthly meetings. Group Leaders also keep a copy in their handbook. This policy may change from time to time. Members will be informed via the newsletter and the monthly meetings when any material changes are made to Bicester U3A's policies and procedures.

14. QUERIES

- 14.1.** If you have any questions regarding this Privacy Policy or the way we use your personal data, please contact the Data Protection Officer directly via the details given on the Programme Card or via the Contact Page on the web site.

This policy was adopted on 19 June 2020.

Policy reviewed: 5 January June 2023

Policy reviewed: 19 June 2021

Next review: June 2022

SCHEDULE 1

WHO IS PERSONAL DATA SHARED WITH?

Type of third party	Examples
General	
Our service providers and business partners	Our business partners, suppliers, and sub-contractors for the performance of any contract we enter into with you (see Schedule 2)
Our professional advisers	Including accountants, lawyers and other professional advisers that assist us in carrying out our business activities.
Government authorities and third parties involved in court action	External agencies and organisations (including the police and other law enforcement agencies) for the purpose of complying with applicable legal and regulatory obligations.
Law Enforcement and Regulation	
Police and law enforcement agencies	We may share personal data with the police and other law enforcement agencies in connection with the prevention and detection of crime
Regulatory bodies	We may share personal data with third parties if we are under a duty to disclose or share your personal data in order to comply with any legal obligation or instructions of a regulatory body (including in connection with a court order), or in order to enforce or apply the terms of any agreements we have with or otherwise concerning you (including agreements between you and us) or to protect our rights, property or safety of our clients, employees or other third parties

SCHEDULE 2

OUR SERVICE PROVIDERS AND BUSINESS PARTNERS

Name of third party	Purpose
Third Age Trust	For Third Age Trust to provide membership support, advice, and guidance
Third Age Trust Trading Limited	For Third Age Trust Trading Limited to provide various services
Thames Valley Network	For Thames Valley Network (TVN) to provide various services.]